

Aidem

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Aidem.R

online-reservation systems for restaurants, cafes, bars and clubs

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Online-reservation system Aidem.R is a software integrable in website of customers - places of leisure - restaurants, cafes, bars and clubs. The system allows any visitor of website see the current status of tables: "reserved"/"free", select a convenient location, to order champagne and a warm blanket by the time of his arrival. The system asks only visitors name and phone, after which the selected table will move to the state "reserved", and put the champagne cool.

The system is developed individually for each customers, preserving and translating the unique properties and the atmosphere of each specific places of leisure.

The purposes and objectives Aidem.R:

- attracting new clients to the places of leisure;
- increasing convenience of using services for reserving table;
- opportunity to use the service from any device connected to the Internet;
- choice of additional options (services) when booking;
- optimization of administrator work;
- increasing the attractiveness for clients;
- creation of additional competitive advantage in the market;
- creation and maintain client base of customers.

Aidem.R features

For client:

- view rooms, tables, review the selected location. This is accomplished through photos or create 3D panoramas for various points in the hall;
- selection and reservation of locations showing the number of guests. The client indicates his contact information;
- selection of additional services. The customer can choose from a list of additional options at the time of his arrival, for example: champagne, flowers, etc.
- the client can change its reserve, change the date or cancel the reserve;
- after confirmation of the reserve by the administrator client receives a personal ticket on e-mail the letterhead of customer with information about reserved location.

For administrator:

- opening/closing locations for reserving indicating the amount of the deposit for the place. The administrator can set different statuses events taking place: an open non-redundant, an open with reserving, closed events.
- select a hall for the upcoming event.
- choose the layout of the hall for the upcoming event. If for different activities have different layouts;
- adding and editing of the list of additional options;
- reservation of seats on its own behalf;
- processing of reserves made by guests:
 - after the guest has reserved location system automatically sends an SMS-message to the administrator with a reminder to confirm reserve;
 - for administrator the system indicates the state of locations: "reserved/free/waiting to be processed", a list of clients, their contact details, ordered additional services;
 - administrator can confirm or reject the reserve;
 - when the administrator confirms the reserve system automatically sends the customer an e-mail personal ticket with the date and time of the reserve, the name of the event, number of table, the name of the client;
 - if the administrator for some reasons have not made the processing of reserve(s) of clients, the system sends additional SMS-reminder 2 times a day, indicating the quantity of rough reserves;
- maintaining the client base. The system automatically saves information about all the customers, allows to obtain statistical data. There may be implemented an additional opportunities to notification clients about anything through the SMS-mailing or e-mail.

This is the basic list of features Aidem.R, which can be expanded with additional options.

Aidem.R integration

The system is designed for integration into an existing website of customers. Integration time of the system depends on the platform of the website of the customer, quantity halls and quantity schemes.

If necessary, in addition to the system can be developed website optimally support its work.

Stages of development Aidem.R:

1. Identification of key parameters facilities (quantity of halls, schemes, formats places of leisure) and the approval of the full list of system functions;
2. Analysis of existing website of the customer;
3. Approval of technical requirements, contract to develop and integrate On-line Reservation Systems;
4. Customer gives the performer all the necessary materials: scheme halls, photos of rooms and furniture. By special arrangement this stage can be executed by the performer.
5. Development of the system;
6. Integration system into the Website of the customer;
7. Testing, debugging, closing the contract.

Warranties

Aidem company gives a lifetime warranty for online-reservation systems. In the case of incorrect operation of the System or its individual components performer (the developer company - Aidem Group Ltd.) will eliminate of any inaccuracies in the developed software for free.

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About Aidem Company

Aidem company provides services in web development, software development, design, user interaction design.

At exhibition PIR2010 (Russia, Moscow) the company is presenting its new product "Aidem.R" - online-reservation system for clubs, restaurants.

The staff has been involved in projects for companies such as Intel, Quest, Ads Dot Com.

The company works remotely and provides its services worldwide. Main office is located in Russia, St. Petersburg. In the company working some of the best programmers in the north-west of the country, that allows providing development services at the highest professional standards.

As well as the company is the only in the market which gives a lifetime warranty on all developed software.

